

Heart of England Excellence in Tourism Awards 2009 Winners

Excellence 2009 in Tourism Awards

Outstanding Contribution Awards

Individual – Ian Walden, Black Country Living Museum
Organisation – Drayton Manor Theme Park

Birmingham and the Black Country

Gold awards

Outstanding Customer Care Award
Taste of the Heart
Self Catering - Serviced Apartments
Regional Culture Award
Business Tourism - Best Conference Venue
Business Tourism - Best Exhibition Venue
Business Tourism - Best Convention Bureau
Small Visitor Attraction

Debbie Bisseker - Cadbury World
Opus Restaurant
Staying Cool at the Rotunda
The Birmingham Hippodrome
The International Convention Centre
The National Exhibition Centre
Birmingham Convention Bureau
Museum of the Jewellery Quarter

Silver Awards

Access For All Award
Sustainable Tourism Award
Self Catering - Serviced Apartments
Business Tourism - Best Conference Venue
Small Visitor Attraction

Cadbury World
Jurys Inn Birmingham
City Nites
Etc Venues
Birmingham Back to Backs

Highly Commended

Best Bar/Inn (Publically Voted)
Taste of the Heart
Self Catering - Serviced Apartments
Large Hotel
Best Bar/Inn (Publically Voted)
Outstanding Customer Care Award
Best One Off or Annual Event
Large Visitor Attraction

The Wellington
Al Frash
City Quarters
New Hall Hotel & Spa
The Old Swan, Netherton
Chris Holloway - Galton Valley Museum
Women Chainmakers' Festival
Black Country Living Museum

Herefordshire

Gold Awards

Self Catering
Caravan Holiday Park
Bed & Breakfast/Guest Accommodation

The Colloquy, Lyonshall
Poston Mill Caravan Park, Peterchurch
Lowe Farm, Leominster

Silver Awards

Best One Off or Annual Event
Sustainable Tourism Award
Taste of the Heart
Small Hotel

Flavours of Herefordshire Festival
Poston Mill Caravan Park, Peterchurch
Wilton Court Hotel
Wilton Court Hotel

Highly Commended

Caravan Holiday Park
Best Pub (Publically Voted)

The Woodhouse Farm Cottages
The Volunteer

Warwickshire

Gold Awards

Best Tourism Experience
Large Hotel
Best One Off or Annual Event

Shakespeare's Houses & Gardens
Ardencote Manor Hotel, Claverdon
Godiva Festival

Silver

Best Bar/Inn (Public Voted)
Business Tourism - Best Convention Bureau

The Bluebell, Henley-in-Arden
Shakespeare Country

Highly Commended

Access For All Award
Tourist Information Service
Regional Culture Award
Large Hotel

Guiding You
Shakespeare Country TIC
Guiding You
Menzies Welcombe Hotel

Staffordshire

Gold Awards

My Best Day Out Award (Publically Voted)
Tourist Information Service

Alton Towers Resort
Stoke-on-Trent TIC

Silver Awards

My Best Day Out Award (Publically Voted)
Best Tourism Experience
Tourist Information Service
Caravan Holiday Park
Regional Culture Award
Large Visitor Attraction

Drayton Manor Theme Park
Drayton's Magical Christmas
Lichfield TIC
The Star Caravan & Camping Park
Shugborough Hall & Estate
Drayton Manor Theme Park

Highly Commended

Best Tourism Experience
Business Tourism - Best Exhibition Venue
Best Bar/Inn (Publically Voted)

Go Ape, Cannock
Drayton Manor Park
The Bulls Head

Worcestershire

Gold Awards

Small Hotel
Access for All
Sustainable Tourism

Brockencote Hall Hotel, Chaddesley Corbett
Hidelow House Cottages, Acton Beauchamp
Hidelow House Cottages, Acton Beauchamp

Silver Awards

Outstanding Customer Care Award
Self Catering
Bed & Breakfast/Guest Accommodation

Chris Catford - Cotswold Conference Centre
Broadway Manor Cottages
Windrush House

Highly Commended

My Best Day Award (Publically Voted)
Sustainable Tourism Award
Bed & Breakfast/Guest Accommodation
Business Tourism - Best Conference Venue
Small Hotel
Self Catering
Best Bar/Inn
Small Visitor Attraction

West Midlands Safari Park
Cotswold Conference Centre
Lower End Farm
Cotswold Conference Centre
The Elms Luxury Family Hotel
Hidelow House Cottages, Acton Beauchamp
The Boot
Witley Court & Gardens

Shropshire

Gold awards

Best Bar/Inn (Publically Voted)

Business Tourism - Best Convention Bureau

Large Visitor Attraction

The Armoury, Shrewsbury

Telford & Shropshire Conferences

Blists Hill Victorian Town, Ironbridge

Silver Awards

Business Tourism - Best Exhibition Venue

The RAF Museum, Cosford

Highly Commended

Best One Off or Annual Event

Ludlow Food & Drink Festival